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### **Telehealth Services Informed Consent**

If your insurance allows the option for a Telehealth appointment with your provider, you will be contacted in one of the following ways:

- **Doximity** – a HIPAA-Compliant application for medical professionals offering voice and video calls.
- **Zoom for Healthcare Professionals** - Zoom's multi-purpose platform, with unparalleled ease of use, helps customers enable HIPAA compliant programs by executing a Business Associate Agreement (BAA) and safeguarding PHI, allowing healthcare organizations to reach across the virtual care continuum, including healthcare administration, medical education, and Telemedicine.
- **Via Telephone Call** – Phone calls are HIPAA compliant provided you consent to speaking to your provider about potential sensitive medical information.

Your Telehealth appointment will be initiated by your provider from the privacy of their office. It is your responsibility to ensure that you are taking their call from a private setting away from others who may be able to overhear your conversation.

By signing below, I acknowledge that I have read and fully understand this consent form. I understand the risks associated with the use of Telehealth Services as form of communication between New AGE Behavioral and I.

I acknowledge that I will only be contacted at the information provided below. I consent to the outlined conditions and instructions regarding communications via Telehealth Services.

Preferred Telehealth Platform: \_\_\_\_\_ Zoom  
\_\_\_\_\_ Doximity  
\_\_\_\_\_ Telephone call at Tel # \_\_\_\_\_

Patient Name: \_\_\_\_\_

Parent / Guardian is patient is younger than 18 years of age: \_\_\_\_\_

Patient / Parent / Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_