



Lloyd C. Alcera, MD
Psychiatrist

Natalie C. Eisenhower, APN
Psychiatric Nurse Practitioner

Edelquinne A. Jacildo, APN
Psychiatric Nurse Practitioner

John C. Devine, APN
Psychiatric Nurse Practitioner

Cancellation Policy

Due to the high demand for appointments, we have updated our cancellation policy. If you have any questions regarding this, please let us know.

- All patients who wish to cancel or reschedule their appointments must do so 24 hours in advance. We understand that some circumstances may not allow for 24 hours in advance; we will use our discretion with those situations.
- Any patient who does not cancel or reschedule and misses their appointment will be charged a \$40 no show fee.
- After your third no show, your case will be closed with a final 30-day prescription issued.
- If transportation is an issue, a telehealth appointment may be available. This cancellation policy also applies to scheduled telehealth appointments that are missed.

Please be advised that our scheduling is done on a first come, first served basis. We are currently scheduling 6-8 weeks in advance. Any appointments that are missed may not be rescheduled immediately and there may be a significant wait time.

Printed Name

Signature

Date

106 Centre Blvd. Suite G, Marlton, NJ. 08053
Tel: 856-797-2810 / Fax: 856-797-2811
www.newagebehavioral.com
contact_us@newagebehavioral.com